



*A newsletter for the customers of Rochester Telemessaging Center*

## Healthy...

From the New England Journal of Medicine - One in every 25 patients in the US gets an infection in the hospital and of the 648,000 patients who develop an infection each year 11% die as a result. You can check your hospital's record at HospitalCompare.org.



## Wealthy...

If you come from a family that lives to a ripe old age – consider longevity insurance. It begins paying you when you reach about age 85 and will help cover the costs of daily living.

## ...and Wise

When you buy a new tool or appliance, immediately staple your receipt in the instruction book along with the warranty information - keep these in the same room with the tool or appliance or create a file drawer with a labeled file for each.



## Freedom is Never Free

Have you ever wondered what happened to the 56 men who signed the Declaration of Independence? Five signers were captured by the British as traitors and tortured before they died. Twelve had their homes ransacked and burned. Two lost their sons who served in the Revolutionary Army. Another two had sons captured. Nine of the 56 fought and died from their wounds of hardships of the Revolutionary War. They pledged their lives, their fortunes and their sacred honor.

What kind of men were they? Twenty four were lawyers and jurists. Eleven were merchants. Nine were farmers and plantation owners. All were men of means and well-educated, but they signed the Declaration of Independence, knowing the penalty would be death if they were captured.

Carter Braxton of Virginia, a wealthy planter and trader, saw his ships swept from the seas by the British Navy. He sold his home and properties to pay his debts and died in rags. Thomas Mc Kean was so hounded by the British that he was forced to move his family constantly. He served in Congress without pay and his family was kept in hiding. His possessions were taken and poverty was his reward.

Vandals or soldiers looted the properties of Ellery, Hall, Clymer, Walton, Gwinnet, Heyward, Rutledge, and Middleton. At the Battle of Yorktown, Thomas Nelson Jr. noted that the British General Cornwallis had taken over the Nelson home for his headquarters. The owner quietly urged General George Washington to open fire, which was done. The home was destroyed, and Nelson died bankrupt. The home of Francis Lewis was destroyed. The enemy jailed his wife and she died within a few months.

John Hart was driven from the bedside of his dying wife. Their 13 children fled for their lives. His fields and gristmill were laid to waste. For more than a year he lived in forests and caves, returning home to find his wife dead and his children gone. He died shortly thereafter, heartbroken. Morris and Livingston suffered similar fates.

Such were the stories and sacrifices of the American Revolution. These were not wild-eyed, rabble-rousing ruffians. They were all soft-spoken men of means and education. They had security but they valued liberty more. Standing tall, straight and unwavering, they pledged "for the support of this Declaration, with a firm Reliance on the Protection of the divine Providence, we mutually pledge to each other our Lives, our Fortunes and our sacred Honor."

They gave us a free and independent America. The history books never tell us much of what happened in the Revolutionary War. We were British subjects at that time and we fought against our own government. Too often, we now take these liberties for granted. However, Freedom is never free.



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**Our Services Include**

- Answering Service
- Appointment Scheduling
- Attendance Line
- Call Overflow
- Call Screening
- Customer Service/Help Desk
- Dealer Locate
- Emergency Service Dispatch
- Inbound Surveys
- Membership Renewal
- Product Orders/Service Orders
- Remote Receptionist
- Voice Mail
- Website Orders

**Rochester Telemessaging Center**

1130 Tienken Court  
Suite 110  
Rochester Hills, MI 48306-4369

**Phone Numbers**

248-651-9181                      Local  
800-462-3550                      Toll Free

**E-mail**

info@rtcenter.com

**Website**

rtcenter.com

**On-Call info can be sent to**

248-651-9181                      Office  
248-651-2129                      Fax  
info@rtcenter.com                e-mail

**Customer Care Contact**

248-651-9181                      Office  
info@rtcenter.com                e-mail

**Staff**

**Ryan Chinoski**  
Director of Operations  
ryan@rtcenter.com

**Sandy Lumley**  
Sales Manager  
sandy@rtcenter.com

**Nick Fortuna**  
Office Manager  
nick@rtcenter.com

**Cyndi Williams**  
Programming Manager  
cyndi@rtcenter.com



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**The President’s Letter**

Dear Friends,  
Occasionally, I run across an article that I think is so poignant or profound that I want to share it with all of my friends and family. Our front page article is one of those occurrences. We see citizens in so many countries fighting for freedom at this time; struggling valiantly for the things we take for granted. As we celebrate our own freedoms, I hope we can all pause and reflect on the many blessings we have in our country. I pray for people the world over to be able to overcome their tyrannies and to live in peace.



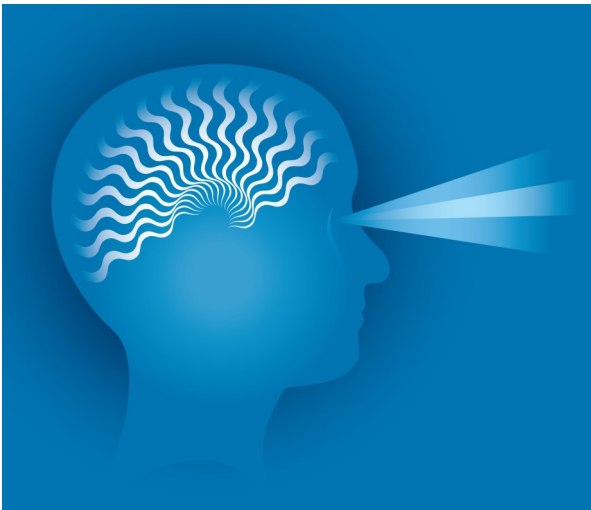
Enjoy your Independence Day. We will be here for you!

Sincerely,  
*Herb Chinoski*

**Out of Sight - Out of Mind or  
Out of Hearing – Out of Mind**

The opposite is also true! People who have a messy desk or work area waste about 90 minutes a day because they are distracted by things in their view. Interruptions caused by clutter, visitors or phone calls are responsible for a great deal of lost productivity. Of these three distractions, the phone is the worst culprit. When you are really “into” a project, even a messy desk will not divert your attention. When someone stops by your office, and can see you are busy, they may keep right on going. But the person on the other end of the phone has no idea what you are doing and can just barge right in.

There goes your thoughts, your concentration and sometimes even your day, depending on the topic of the phone call. When you need time to really get some work done – turn to your answering service. We can run interference for you, guarding your precious time and we’ll interrupt only for true emergencies. The ability to concentrate solely on a task until it is completed increases the amount of work that you can accomplish in a relatively short period of time. It also decreases the amount of tension, pressure and anxiety experienced when constant interruptions cause lost thoughts and ideas. Providing an alternative to interruptions – like turning the phones over to the service when people need to concentrate – will result in more and better quality work for a given time frame. We are here to help you work better, smarter and more efficiently. Just call forward the phones!



**Life in 25 Words  
or Less**

“The true measure of a person is how they treat someone who can do him absolutely no good.”

–Samuel Johnson

**Gotta’ Giggle**

Escalators don’t break down...  
they just turn into stairs.

